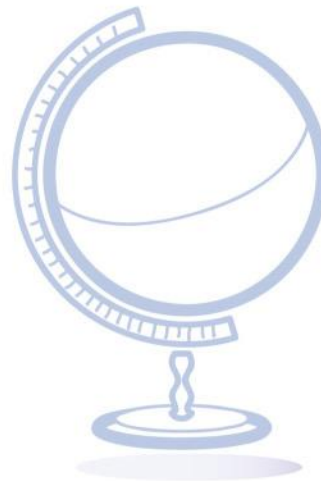




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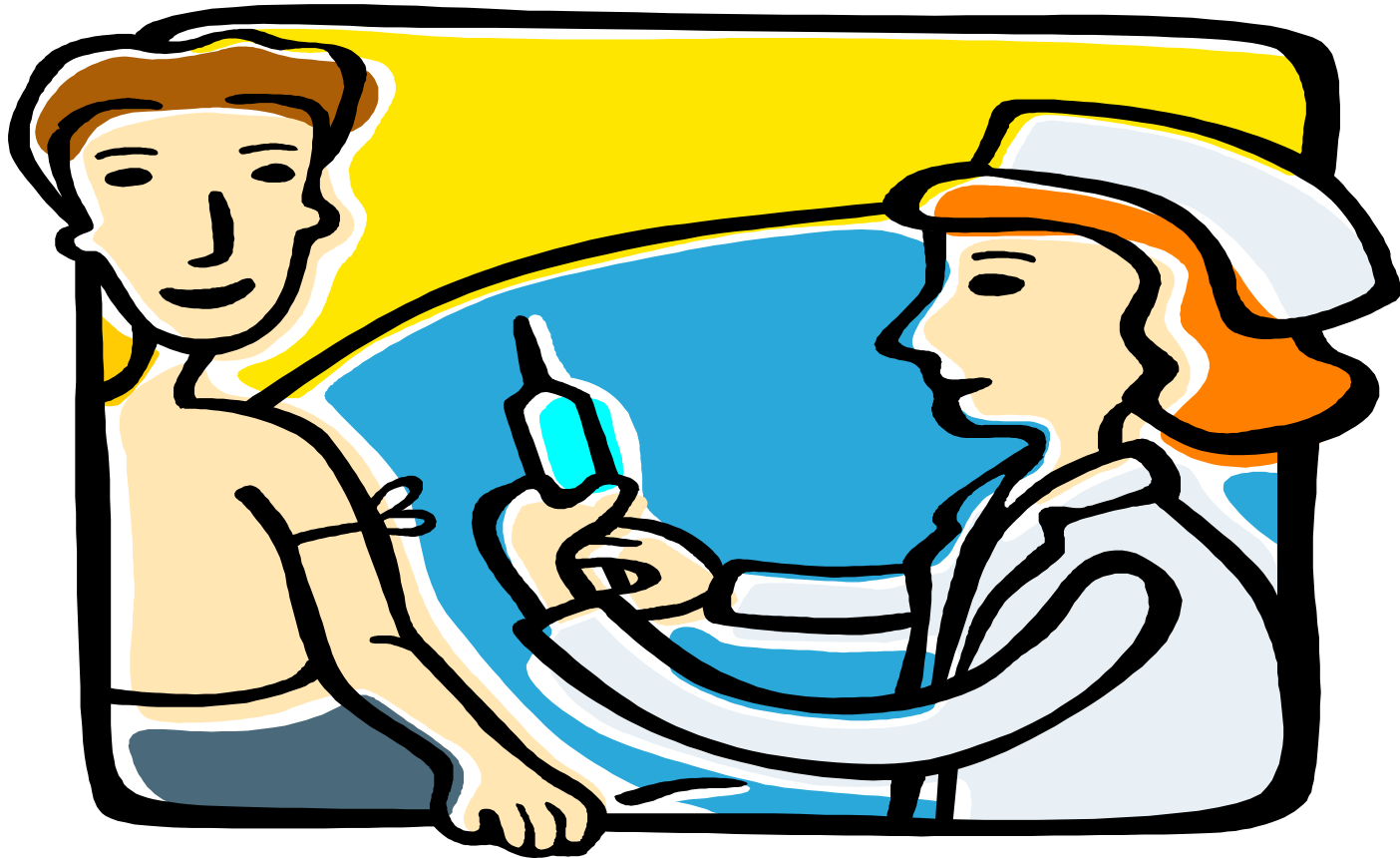
YOUR CAREER PATH



THIS IS MY STORY



THIS IS MY STORY



THIS IS THE REAL SUCCESS STORY



Dolores Pickersgill,
Chief Nursing Officer, The Lister Hospital

My Story

Dolores qualified as a Registered Nurse from London's Hammersmith Hospital in 1984. Her specialist clinical interests included hepatic biliary surgery and Cardio Thoracic Nursing. Dolores has nursed at all of the main London centres of excellence for Liver during her career, including the Liver Failure Unit at Kings College Hospital in London.

After qualifying Dolores staffed in the NHS and her first Sisters post was as a Night Sister before moving onto days.

Her career has equally spanned both the NHS and Private sector including a period as a seafaring nursing officer with the Cunard shipping company; service management both in the NHS and private sectors as well as a 3 year period as a district nurse in South East London earlier on in her career.

She returned to the NHS in 1998 as a project manager for the Department of Health initiative around improving the working lives of NHS employees. This brought her back to Kings College where she initially supported the Executive Nursing Team and HR business partners with the implementation of this project across London; later taking on a service management role before joining London Bridge Hospital in 2004.

Dolores joined HCA in 2004 as the Head of Nursing Development at London Bridge Hospital before taking up the position as Chief Nursing Officer at Lister Hospital in June 2007.

On joining HCA in 2004 Dolores said "I have joined an organisation that is clearly interested in people" On being appointed as Chief Nurse at Lister in 2007 Dolores said "Typically, HCA have recognised my contribution to the organisation and have provided me with the opportunity to develop nursing at Lister Hospital; raise standards of practice and increase the activity and contribution of this hospital to the group with the support of the wonderful teams already working hard at Lister. I feel privileged and proud to be part of the HCA family in London."

In addition to being a Registered Nurse, Dolores is a Chartered Member of the Institute of Personnel and Development (MCIPD) which reflects her professional interests in change management and achieving organisational goals through the development of people.

Dolores attributes her career success down to always picking herself up and moving on when things haven't gone well "everyone makes mistakes, don't dwell on them"; staying true to her own system of values and remembering that no one individual is bigger than the team itself. "We make choices; if we chose to see the good in everyone, then good things will happen. I have always identified positive role models as mentors'. When I am surrounded by complainers I feel like a plant without water."

WHAT ARE YOUR OPTIONS AND YOUR DEVELOPMENT OPPORTUNITIES?

Clinical
Roles

Non
Clinical
Roles



DID YOU REALISE THE
OPPORTUNITIES AVAILABLE
IN THE INDEPENDENT
SECTOR?

THANK YOU FOR YOUR
TIME